

RT-16011/9/2019-T  
Government of India  
Ministry of Road Transport & Highways  
(Transport Section)

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03 August, 2022

To,

The Chief Secretaries of all State Governments/Union Territories

Subject : Motor Vehicle Aggregator Guidelines, 2020

Sir,

I am directed to refer to this Ministry's letter of even number dated 27<sup>th</sup> November, 2020 on the subject mentioned above.

Para 5(2) of the above guidelines is amended by adding the following para :

***"Para 5(2)(k) : Training program on sensitization towards people with disabilities, their specific needs and the nature of assistance they may require during provision of services."***

This issues with the approval of the Competent Authority.

Yours faithfully,



(Paresh Kumar Goel)  
Director(Transport)  
Tel.No. 01123351967

Copy to :

1. Principal Secretary/Secretary(Transport) of all State Governments and UTs for information and necessary action.
2. Technical Director ,NIC , MoRTH for uploading on the website of the Ministry